



## **Terms and Conditions**

Welcome to Telkom Business. The following terms and conditions regulate use of the Telkom Business website including without limitation submissions for requests for information, requests for funding and all other online areas provided by Telkom Business.

## **Definitions**

"User/s, You, Your or Yourself) refers to any person accessing any part of this website

"Website" refers to any information available on

"Telkom Business" refers to ("Us" & "We")

## **Acceptance of Terms**

Before proceeding, one should read these terms in great detail. By using this website, it projects the fact that you agree to the privacy policy and terms and conditions specified in these documents. In a case where you do not agree to the privacy policy or the terms and conditions of Telkom Business, then please do not carry on using the website and stop right away.

## **Privacy**

Protecting your privacy is a responsibility which is taken by Telkom Business to ensure your protection. We realise the importance of protecting your privacy and we are always in line with all laws in this matter. Privacy is an area that we attend to with the strictest possible policy. We will not disclose any personal or sensitive information about users to any company, organisation or person outside Telkom Business (except where we are legally obliged to disclose such information).

All information that we may collect, is information such as IP address, number of visits on the website, duration of visit on the website, which page a certain user visited the most. All this information will only identify the computer, internet browser and the operating system but it will not identify an individual. This information is only used for website analytics and for us to track the usage of our website. For more detail, view our privacy policy [here](#).

## **Content of the Website**

These terms and conditions change from time to time as we strive to continue updating our policies. Please note that continuing to use this website constitutes your acceptance to the most recent terms and conditions. Please ensure that you re-read these terms and conditions every time you use the website to be updated with the latest version.



## **Your use of the Website**

You agree that your use of this website is for lawful purposes only. By using this website to gain unauthorised access into any computer and back end systems transmitting unlawful material may be a criminal offense and is considered unlawful. Therefore, you agree that you will NOT use this website for any purpose that may be deemed unlawful.

## **Disclaimer & Limitation of Liability**

By using this website, you acknowledge that all the information and content on this website is general and has not been compiled to meet your individual requirement. It is your responsibility to make sure that the offering found on the website and provided by Telkom Business, meets your individual requirements.

We will always strive to make sure that all content, information and services available on the Telkom Business website will be true and correct but we do not make any warranties that all content, information and services on our website be true, correct and free from any errors.

Telkom Business does not make any warranties that the website will be available at all times. You acknowledge that our website may be unavailable due to updates or causes beyond our reasonable control, including, but not limited to any electronic virus infections, unauthorised access, power failure or other "acts of God".

Any loss or damage that you may suffer, that was caused directly or indirectly from the website and/or its content will not mean that any of the Telkom Business employees, directors, managers, officials, suppliers, agents or representatives are liable.

You will indemnify Telkom Business, its directors, agents, employees, managers or representatives, and keep them fully indemnified, from and against any loss or damage suffered or liability incurred in respect of any third party, which arises from the use of this website.

## **Intellectual Property**

All intellectual property on the Telkom Business Website, including but not limited to design, name, software, user experience, funding application form, text, icons and graphics are the property of Telkom Business. Usage of this Website will agree to the terms to not, in any way, infringe any of property belonging to Telkom Business.

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Call +27 (0)11 677 6000 | Fax +27 88 011 677 6344 | Email [info@telkombusiness.co.za](mailto:info@telkombusiness.co.za)  
Customer Care No. 0860 YELLOW (086 093 5569) | Customer Care Fax 088 011 677 6344  
Street Address Block F Eastgate Office Park, 24 South Boulevard, Bruma, 2198 | Mailing Address PO BOX 10474 Johannesburg 2000

Trudon (Pty) Ltd Reg No 1992/002329/07 | Directors K Mzondeki (Chair), L. Siyo (CEO), M Lekota, B. van Vollenhoven, T. Molefe, B. Wiebols, B. Swanepoel. P. Rorich, J.A. Stipinovich

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## Mobile Devices

South African legislation requires you to be legally compliant when accessing this website from a mobile device. It is also your responsibility to make sure that your mobile device has the capable software, telephone number and service provider to support Telkom Business technology.

## Funding

The following information found in the terms and conditions are NOT a funding agreement and were only compiled with regards to the use of this website. If you wish to get any type of funding with Telkom Business then both parties will enter into a separate agreement which will have its own terms and conditions.

## Reporting

We ask you to report untrue, illegal, inaccurate, discriminatory, harmful or infringing content available from our website to and we will attend to it with the greatest of urgency.

## Invalidity

In the event that any term(s) or condition(s) is found invalid or not enforceable for any reason, such term(s) or condition(s) shall be severable from the remaining terms and conditions. the remaining terms and conditions shall remain enforce and applicable.

## Waiver

In the future, we are still entitled to take actions if we do not take actions right away if there was a breach in the contract.

## Security

Security is something we take very seriously and it is the backbone of Telkom Business' core principles. We will take all reasonable steps to secure the content on the Telkom Business Website and the information provided by and collected from you.

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### **Governing Law**

This website is operated within the Republic of South Africa. These terms and conditions are governed by the laws of the Republic of South Africa, and the user consents to the jurisdiction of the Magistrate's Court in the event of any breach or dispute.

### **Disclosures**

Legal owner of this website – Telkom Business

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